

# CORONAVIRUS

## Our services

### LETTINGS

Getting back up to full speed. Different processes to reflect Government advice.

### REPAIRS

Bookings for all types of repair are now open again. To manage demand you can only book routine repairs online using My Account. There is a significant backlog for us to work with and it is likely you will have to wait longer than usual for your repair to be completed.

### FACE TO FACE MEETINGS

This is not possible at the moment. Visit the contact us page on our website to find out the best way to get in touch.

### RENT PAYMENTS

It's important you continue to pay your rent which you can do through all of the normal channels. We are here to support you if you are having problems. Visit the rent page on our website for more.



### INVESTMENT WORK

Our planned investment work has resumed.

### OUR OFFICES

Remain closed at the moment. Visit our website to find out how to keep in touch.

### GAS SERVICING AND ELECTRICAL CHECKS

Normal service with protection in place for our customers. These checks are extremely important to keep you safe.

### CLEANING AND GROUNDS MAINTENANCE

Getting back up to full speed but we have a significant backlog to clear so please be patient with us.